

Breaking out of your comfort zone: How to grow both your career and your skillset in payroll



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My story

Small payroll processing organisation – manual payments, typed payslips

Permanent payroll department role in Rotorua – learnt how to use a computer!

Moved from payroll officer to payroll manager at a global company

Voluntary redundancy; moved to Auckland and learned Australian payroll

Learned software inside and out, mapping processes and simplifying

Took a step forward; learnt how to support clients, migrations, installations, etc.

Became a product owner at Employment Hero, improving software payroll processing



What does a typical day look like for a Product Owner?

- Undertake research to write up specifications for developers to follow for feature and legislation changes
- Deal with escalations and support queries
- Collaborate with Sales teams to explain the nitty-gritty of the software
- Test new features and changes
- Assist with queries from multiple different departments, from marketing to customer success



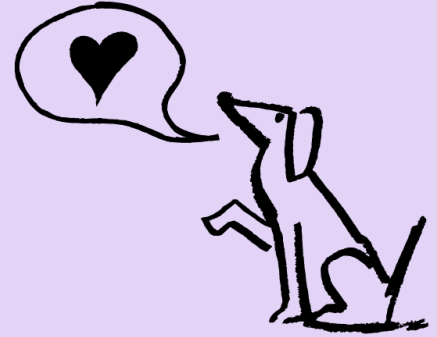
Shifting your mindset as your career progresses

You are in charge of your mind and you have the power to change how you think.

- Be the best that you can be – keep yourself up to date with legislation
- Take some courses
- Learn how your payroll software works
- Be an inquisitive payroller – ask questions
- Embrace new technology and AI – be curious but cautious

Reasons why I LOVE payroll

- ✓ It all comes down to people
- ✓ I love working with numbers and the satisfaction it brings
- ✓ The career path opportunities are endless
- ✓ The diversity of the role
- ✓ Discovering software's capabilities and the power of automation



Ending with some advice

1. Strive to be the best you can be; learn as much as you can.
2. Open your mind to the endless possibilities and getting out of your comfort zone
3. Enjoy the ride – the opportunities in payroll are endless!

Thank you!

Find out more: employmenthero.com/nz

